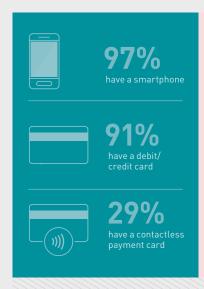
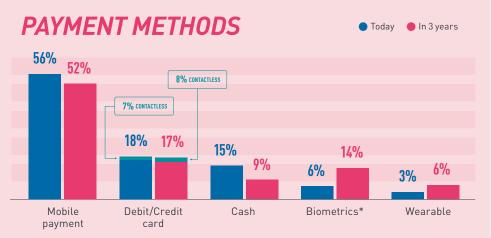
CONSUMER PAYMENTS







When you have a contactless card YOU USE IT

87%

89%

use contactless payment card at least weekly would like to use contactless payment card more often

BUT

It doesn't feel secure

Not enough vendors support it

Payment cap

41% 27% 13%

CONSUMERS FEEL WORRY

*Face or other biometric methods without using any card, smartphone or cash for example 'smile to pay'

- Have experienced payment fraud
- Concerned about security when paying in-store
- Paying in-store is getting less secure by the day









69% someone paying with my lost or stolen card



64% my card being skimmed



someone looking over my shoulder to see my PIN code

Too many options to make a payment Consumers feel 19% Paying in-store can be a hassle

1 IN 5 USE BIOMETRIC TO VERIFY MOBILE PAYMENTS



FINGERPRINTS IN A PAYMENT CARD IS THE NEXT APPLICATION BEYOND SMARTPHONES IN THE MINDS OF CONSUMERS TO REPLACE THE PIN

75% PREFER HAVING A BIOMETRIC PAYMENT CARD

Age		Gender
● 18-34 ● 35-49 ● 50-65		
	81%	70%
	75 %	
	60%	79%

